

699 Completed Responses

0 Partial Responses



Respondent Variables

RV1

Email address

Answered: 699 Skipped: 0

Q1

Business Name

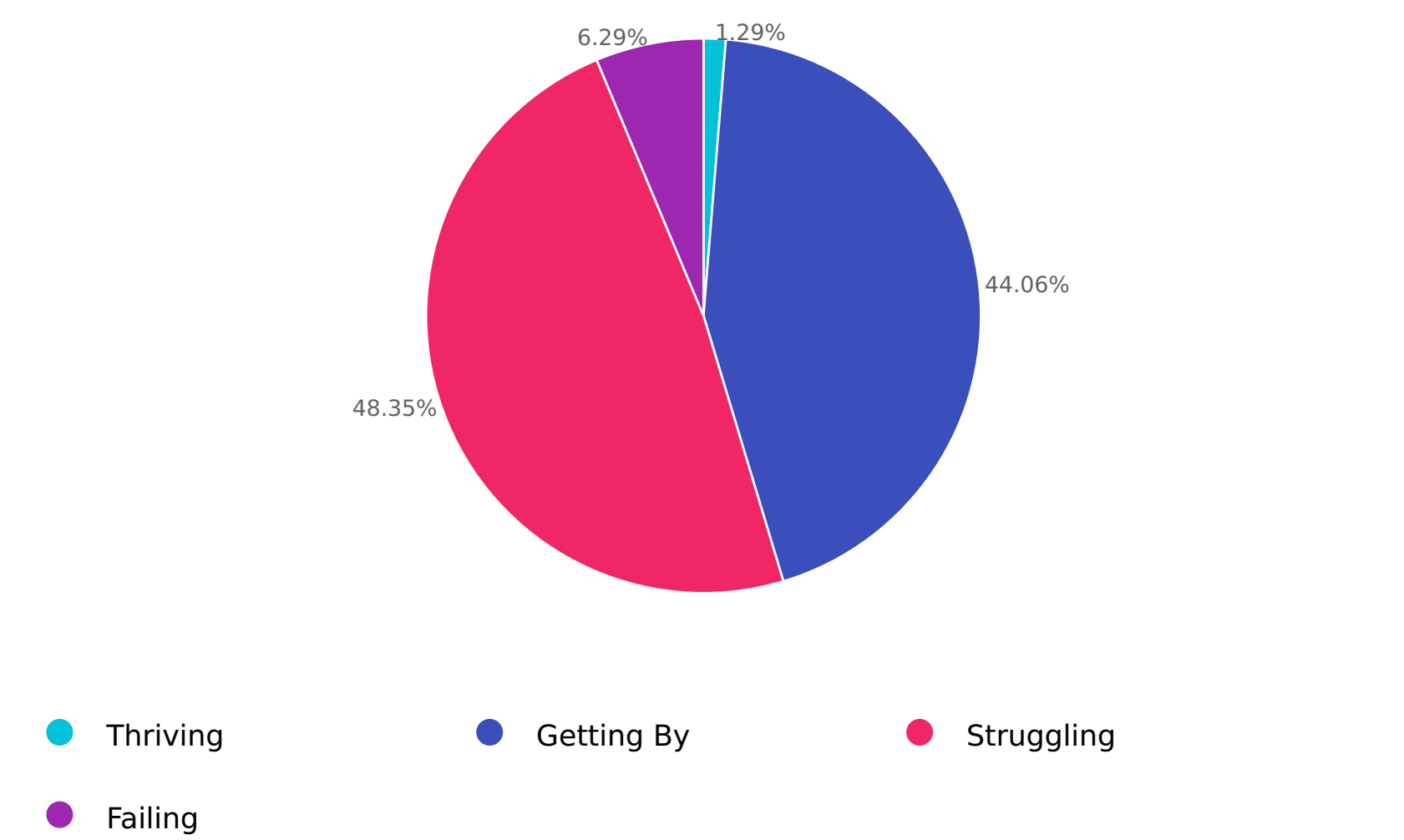
Answered: 698 Skipped: 1

On behalf of everyone in El Paso County we are grateful for our small business and nonprofits. In order to continue to find monetary and other means of support for our community's small businesses and nonprofits, we need your help answering a few simple questions.

Q2

Over the last 90 days how would you characterize the state of your business?

Answered: 699 Skipped: 0

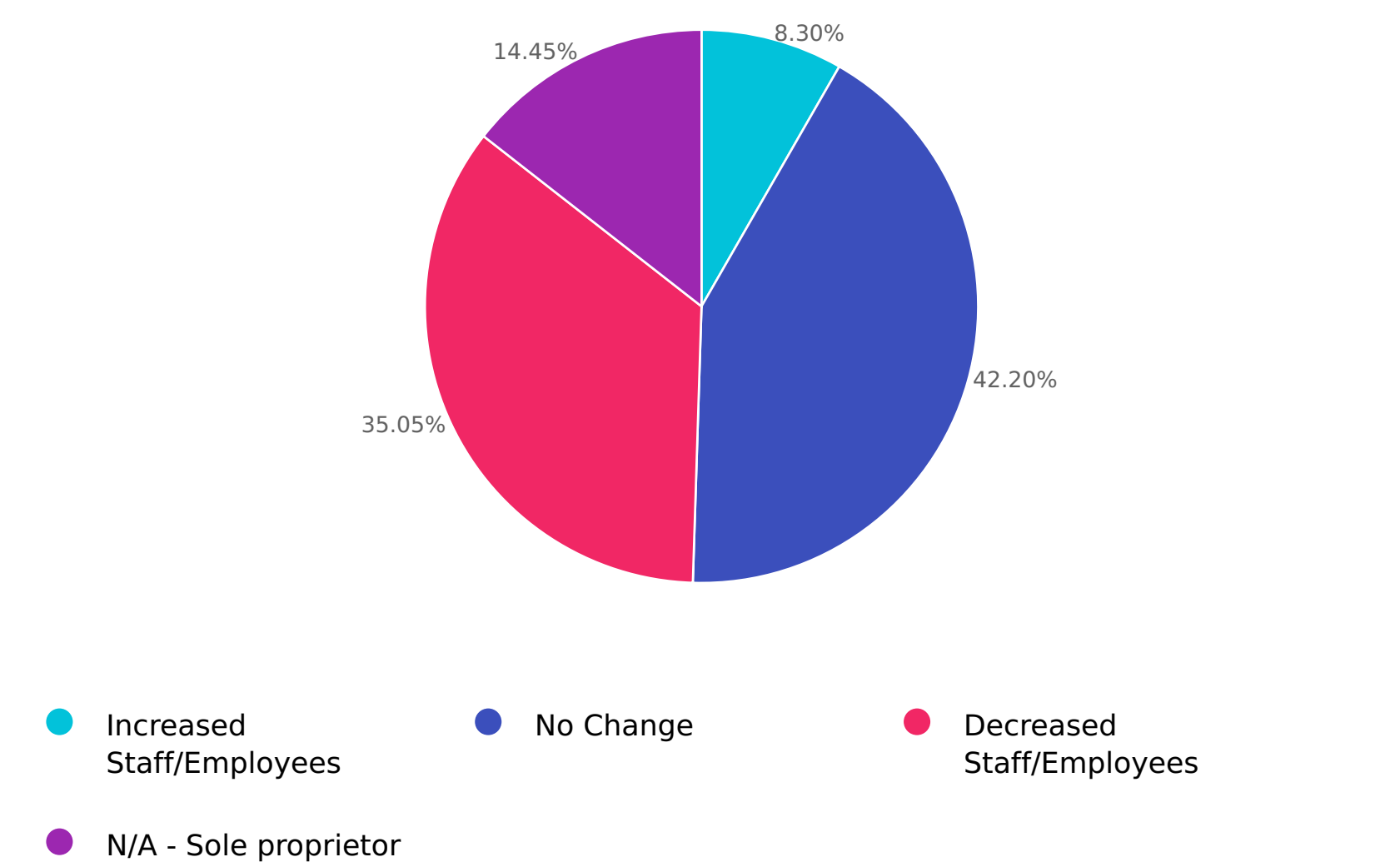


Choices	Response percent	Response count
Thriving	1.29%	9
Getting By	44.06%	308
Struggling	48.35%	338
Failing	6.29%	44

Q3

Over the last 90 days how would you describe the situation related to your employees/staff?

Answered: 699 Skipped: 0

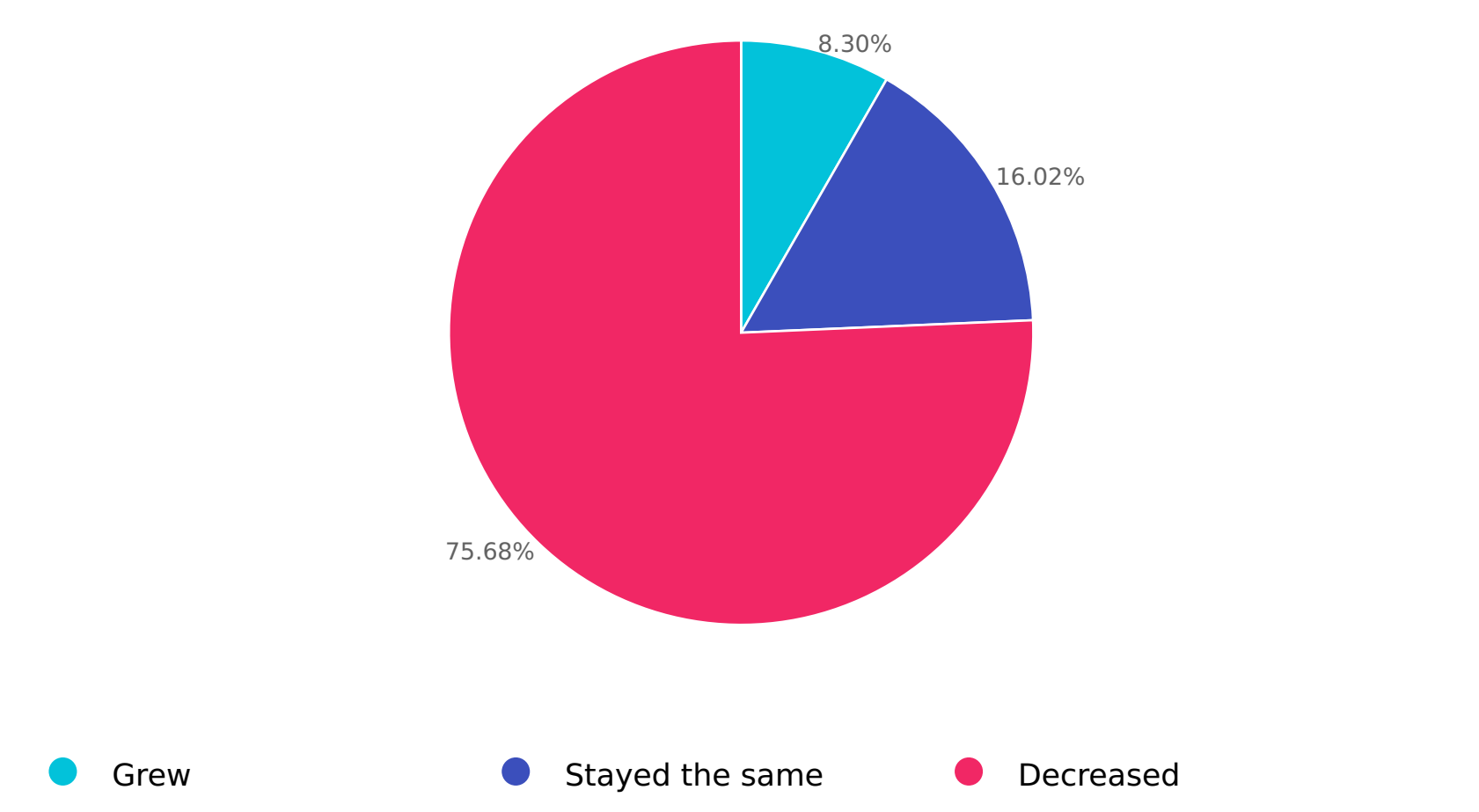


Choices	Response percent	Response count
Increased Staff/Employees	8.30%	58
No Change	42.20%	295
Decreased Staff/Employees	35.05%	245
N/A - Sole proprietor	14.45%	101

Q4

Over the last 90 days how would you describe your business revenues?

Answered: 699 Skipped: 0

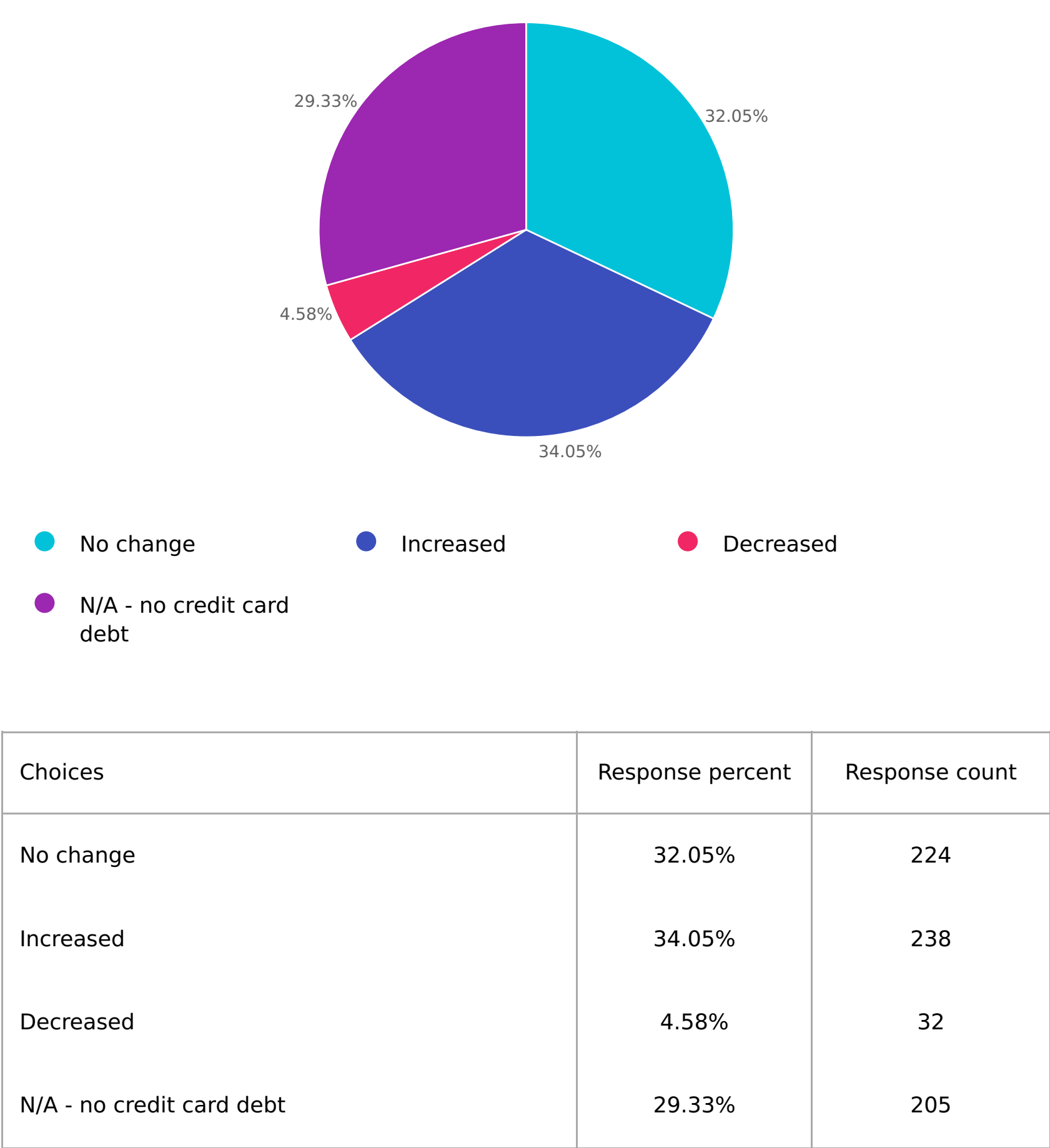


Choices	Response percent	Response count
Grew	8.30%	58
Stayed the same	16.02%	112
Decreased	75.68%	529

Q5

In the last 90 days how has your overall credit card debt changed for your business?

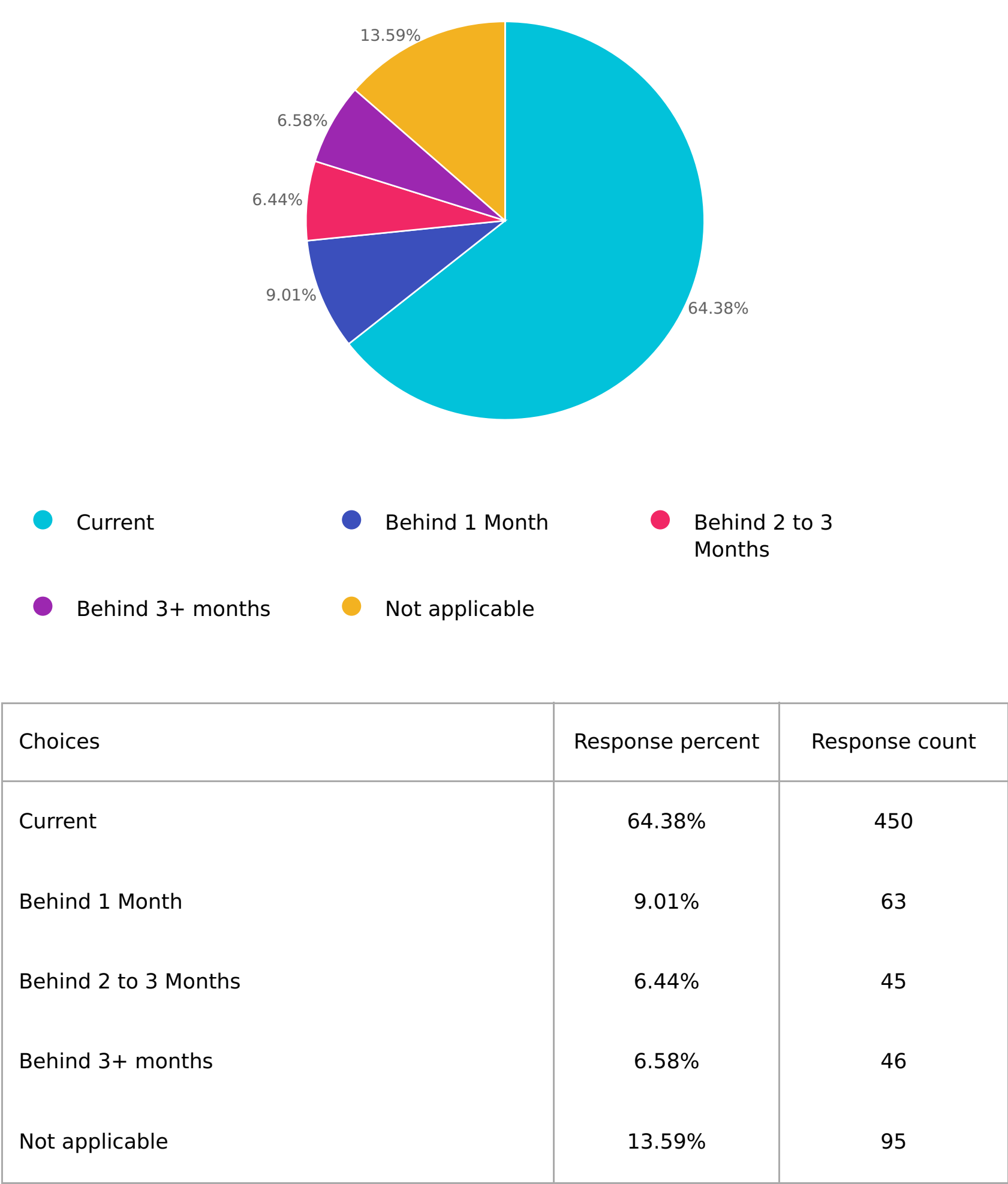
Answered: 699 Skipped: 0



Q6

What is your current situation related to business rent/lease/mortgage payments?

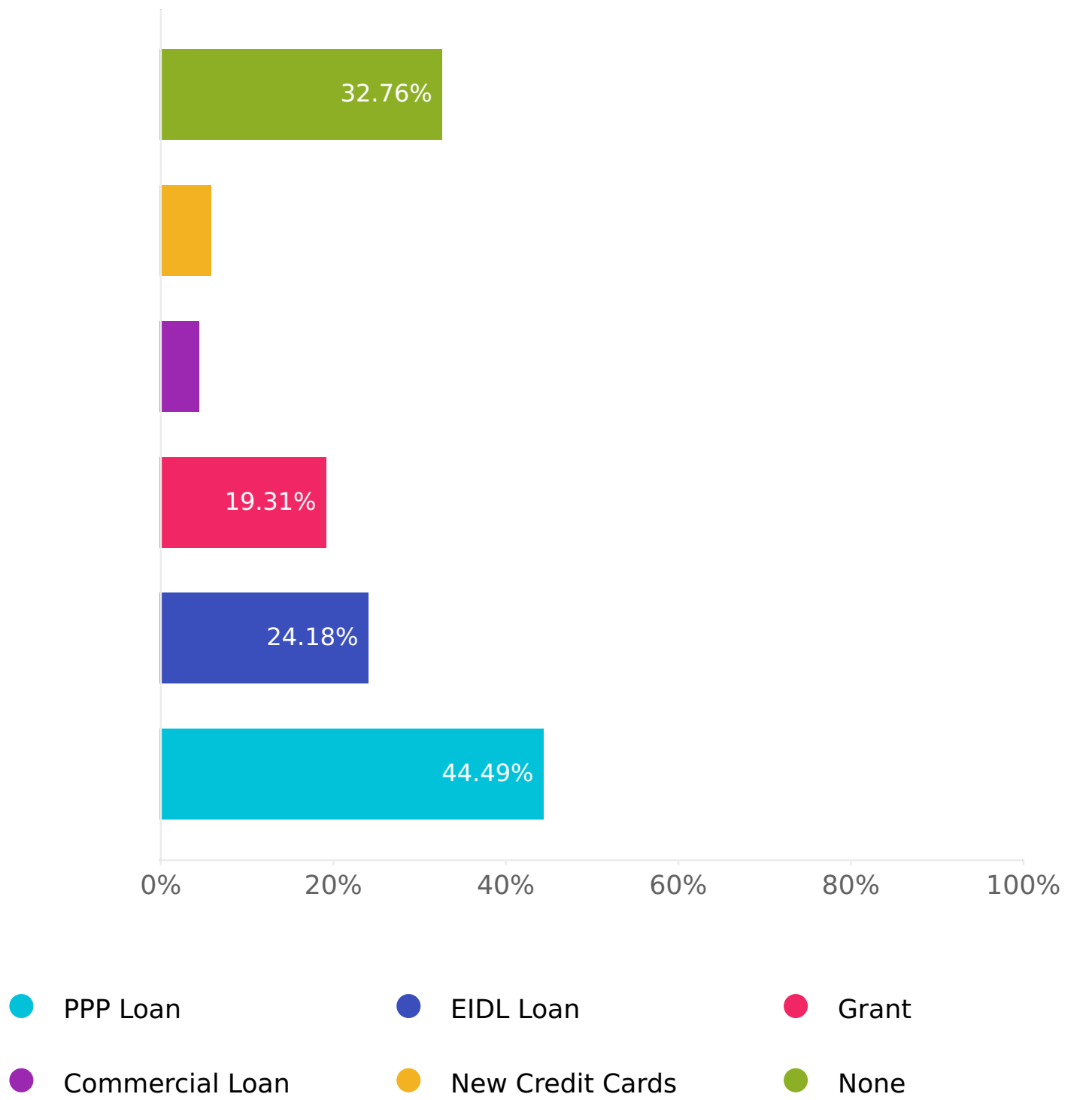
Answered: 699 Skipped: 0



Q7

In the last 90 days have you accessed any of the following types of NEW capital?

Answered: 699 Skipped: 0

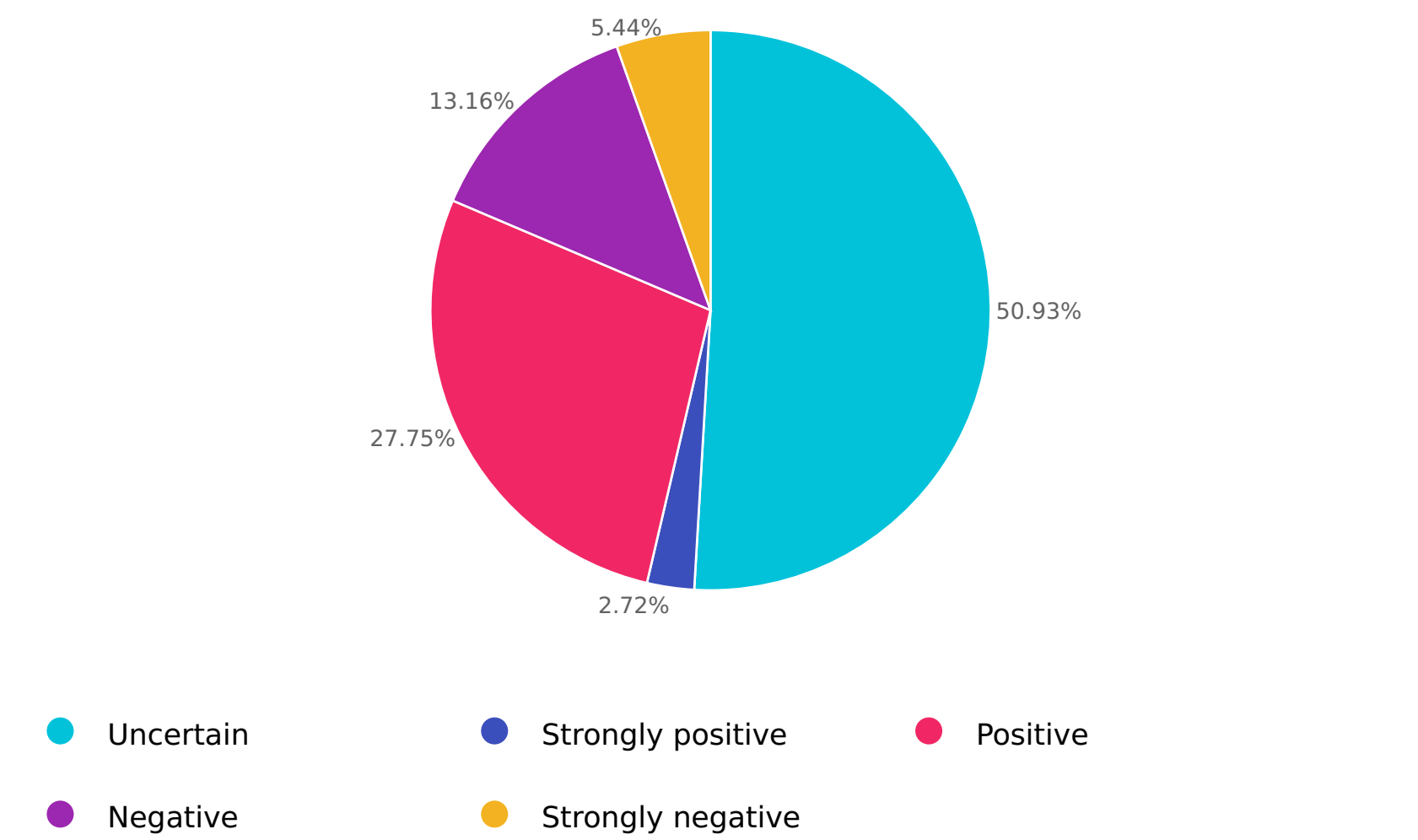


Choices	Response percent	Response count
PPP Loan	44.49%	311
EIDL Loan	24.18%	169
Grant	19.31%	135
Commercial Loan	4.58%	32
New Credit Cards	6.01%	42
None	32.76%	229

Q8

Given the current state of your business and COVID-19 how do you feel about your business prospects for the next 90 days ?

Answered: 699 Skipped: 0



Choices	Response percent	Response count
Uncertain	50.93%	356
Strongly positive	2.72%	19
Positive	27.75%	194
Negative	13.16%	92
Strongly negative	5.44%	38

Q9

On a scale of 1 to 10 how would you rate the overall experience of applying for the El Paso County Regional Small Business Relief Program?

Answered: 699 Skipped: 0



Detractors (0-6)	Passives (7-8)	Promoters (9-10)	Net Promoter Score
32	186	481	64.23

Q10

(Optional) - Other feedback you have for El Paso County related to your experience with the Regional Business Relief Fund Program?

Answered: 259 Skipped: 440